



Denise Alberto Physical Therapy  
15055 Los Gatos Blvd., Ste. 250  
Los Gatos, CA 95032

## PATIENT INFORMATION and FINANCIAL POLICY

An appointment for \_\_\_\_\_ is scheduled on \_\_\_\_\_ at \_\_\_\_\_ . Please plan on an hour appointment. Enclosed please find the paperwork to complete now and bring to your first appointment. When you arrive to the office, have a seat in the comfortable waiting room and know that I will be out to greet you shortly. I do not have a front office staff person. So, save any additional questions or concerns for our evaluation time.

My mission is to provide, un-hurried, quality one-on-one manual physical therapy to all of my patients. Your recovery is very important to me and your doctor. We will work as a team to enhance your healing potential.

I have elected to no longer be a preferred provider for insurance companies. Instead, I provide physical therapy on a "fee at time of service" basis. By removing myself from a preferred provider/contracted status with the insurance companies, I do not have to limit the time or quality of treatment I provide because of insurance company restrictions or elevate my rates to pay for billing services.

**Prior to your first scheduled appointment, call your insurance company to completely understand your physical therapy benefits.** Enclosed please find an insurance company worksheet to help you ask the insurance company the right questions about your physical therapy benefits. At the time of service and payment, you will receive a written statement which you can submit to your insurance company for their consideration of reimbursement to you. I will be happy to provide chart notes or other documentation at your—or your insurance company's—request. The amount of reimbursement you receive will vary according to the terms of your insurance policy. Some companies may reimburse you at 80%, some at 60%, some at 40%, and some may not reimburse you at all. I cannot make guarantees or estimates regarding what reimbursement your plan allows.

I accept cash, check or Visa/MasterCard at the time of service. My fees are based on time spent with you and the treatments performed during your appointment. The fee ranges are as follows:

\$ 175.00 for initial evaluation/treatment or 1 hour appointments

\$ 160.00 for follow-up visits (50-60 minutes)

\$ 75.00 for cancellations with less than 24 hours notice

If you have any questions, please feel free to contact me. I look forward to working with you.

Denise Alberto, P.T.